The Informal Complaint Process

COMPLAINT AGAINST MEMBER OF COUNCIL
(phone calls, emails, in-person meetings).

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Office of the Integrity Commissioner.

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Integrity Commissioner (IC) suggests to complainant that they speak to the Member in an attempt to resolve the issue and where appropriate and agreed upon by parties, indicate willingness to act as a mediator.

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If not resolved, complainant may opt to file a Formal Complaint.

If resolved:
COMPLAINT CLOSED.

No action required by the Integrity Commissioner.

VAUGHAN

Office of the
Integrity Commissioner
and Lobbyist Registrar
City of Vaughan