

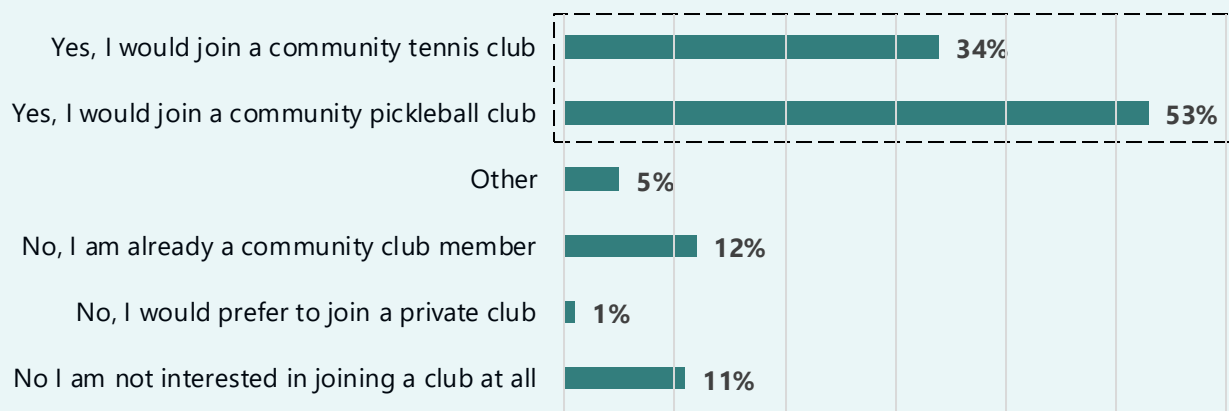
What We Heard in Phase 2 of the City of Vaughan's Tennis and Pickleball Study

In the Spring of 2024, the City conducted a second phase of community engagement and heard from 490 people in total through an online survey (411 responses), two open house events (49 responses), and six online focus groups (20 responses). More detailed feedback was provided on public preferences, including choices and trade-offs. A high-level summary is included here, with a detailed report published at [Vaughan.ca/TennisStudy](https://vaughan.ca/TennisStudy).



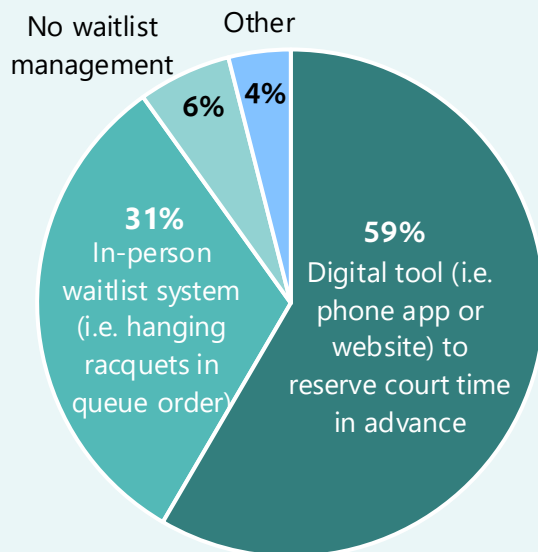
Would you join a community club that uses City courts?

There is a strong interest in joining a community club



Which, if any, of the following options would you prefer for waitlist management?

There is a high degree of interest in using digital tools for reserving court time, with 59% of respondents favouring an app or website



What were survey respondents' other top priorities?



Improving tennis courts: Respondents would like to see more courts resurfaced and current facilities repaired before building new ones.



More dedicated pickleball courts: There is a desire for more dedicated pickleball courts to accommodate the growing demand for the sport.



Willingness to pay to use covered courts: 72% of respondents are willing to pay up to \$300 for fall/winter membership access to covered courts. In addition, 76% are willing to pay up to \$20 per hour to use a covered court.



Demand for City programming: Over 60% of respondents are interested in more City programming for tennis and pickleball, particularly for beginner and intermediate skill levels.



Preference for lighting courts until later: Over half of respondents feel that City courts should be lit until 11pm.



Interest in seating: On average, respondents ranked access to nearby seating as the highest priority court upgrade, followed by washrooms, shade, and protection from the wind